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No Show Policy

Cancellation Window: Patients must cancel or reschedule their appointments at least 24 hours in advance to avoid being charged no-show fees.

No-Show Fee: Patients who do not cancel or reschedule their appointments within the 24-hour window may incur a \$50 no-show fee.

Exceptions: No-show fees will not be charged in the following cases:

- The patient is unable to make the appointment due to an emergency.
- The patient calls to cancel the appointment within the 24-hour window, but the call is not answered.
- The patient's insurance company cancels the appointment.

Communication of Policy: This policy will be communicated to patients at the time of scheduling their appointment. The policy will also be posted in the practice's waiting room & on the practice website.

Enforcement of Policy: No-show fees will be enforced consistently and fairly. Patients who repeatedly no-show for their appointments may be discharged from the practice.

Purpose of Policy: The purpose of this policy is to ensure that appointments are used efficiently and that patients are held accountable for their commitments. By enforcing this policy, we can minimize the number of no-shows, which allows us to see our patients and continue to provide exceptional care.

Questions: If you have any questions about this policy, please do not hesitate to contact our office.

Southfield Location
29201 Telegraph Road
Suite 301
Southfield, MI 48034

Dearborn Location
19853 W. Outer Drive
Suite 102
Dearborn, MI 48124

Eastside Location
21000 Twelve Mile Road
Suite 108
St. Clair Shores, MI 48081

Rochester Location
1135 W. University Drive
Suite 440
Rochester, MI 48307